### WORKING WITH BSL/ENGLISH INTERPRETERS





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#### ROLE OF BSL/ENGLISH INTERPRETERS

- Enables communication between BSL users and people who do not use BSL
- Interpreting and BSL Skills and Knowledge
- Cultures and values
- Makes sure each side understands each other





#### HOW DO PEOPLE BECOME QUALIFIED INTERPRETERS?

BSL

Interpreting Theory and Practice







## SCOTTISH ASSOCIATION OF SIGN LANGUAGE INTERPRETERS (SASLI)



- Registration Body
  What is this? Why? How?
- Skills and knowledge to become an interpreter, e.g. qualifications
- Skill checks
- Trainee and Registered Interpreters
- ID Cards
- Reassurance for users







## SCOTTISH ASSOCIATION OF SIGN LANGUAGE INTERPRETERS (SASLI)



- Code of Conduct and Professional Practice Policy:
  - Interpreting Skills
  - Confidentiality
  - Impartiality
  - Professionalism

Continuing Professional Development Policy – 30 hours





#### HOW TO WORK WITH BSL/ENGLISH INTERPRETERS

Role Plays





#### HOW TO WORK WITH BSL/ENGLISH INTERPRETERS

- Preparation including placements
- Avoid own/home signs or sign names
- Be confident to ask for clarification
- Eye contact
- Sign clearly and at a good pace
- Interpreters are not your friends during interview!





- If you get a job interview, you can apply for Access to Work to pay for BSL interpreter
- What is Access to Work?
  - Introduced in June 1994
  - National Programme delivered by Department for Work and Pensions
  - Help overcome barriers for disabled people when starting/staying in employment
  - Provides a grant to cover additional costs for "reasonable adjustments" employers must provide under Equality Act 2010
  - Provide funding for BSL interpreters in interviews so the employer or client does not need to pay



- Dual responsibility between you and the employer to book a BSL interpreter.
- Let the employer know that you need a BSL interpreter. Often they are happy to take on this responsibility.
- But sometimes they may ask you to do it.
- If this happens, it is very important you contact AtW as quickly as you can
- There are several ways to contact AtW





- Deaf employee makes the application
- You can contact them in three different ways:

**Textphone:** 0345 608 8753

Available: Monday to Friday, 8am to 6pm

Email: atwosu.london@dwp.gsi.gov.uk

#### British Sign Language (BSL) video relay service

- Available Monday to Friday, 8am to 6pm
- Go to Access to Work website
- https://www.gov.uk/access-to-work/apply
- Click on the Video Relay Service
- You may need to download software to be able to access this





- You must be clear that you are applying for 'Communication Support at Interview'
- AtW will 'fast-track' your application An Advisor should respond to you under two working days
- They will ask you for important job interview information:
  - Communication support you need e.g BSL interpreter, notetaker, lipspeaker etc
  - o Time, date, place and length of job interview
  - Name and contact details of employer
  - o If you have a preferred BSL interpreter, provide their contact details





 Once Advisor has all information they need, they will confirm if you have been successful in getting funding for the BSL interpreter.

You then have two options:

- Access to Work Advisor will book the BSL interpreter
- You book the BSL interpreter

For more information on BSL interpreter rates, how to process invoices and more, I will provide an Access to Work workshop this summer – please sign your name if you wish to come.

#### OTHER COMMUNICATION SUPPORT PROFESSIONALS

VIDEO/ONLINE INTERPRETERS

DEAFBLIND INTERPRETERS AND LIPSPEAKERS



